

# General terms and conditions of sale



## Article 1: Scope of application of the general terms and conditions of sale:

These general terms and conditions automatically govern all sales of stays made on the [www.camping-bord-de-loire.com](http://www.camping-bord-de-loire.com) website. They are an integral part of any contract concluded between the campsite and its customers.

The rental of a pitch or accommodation such as a tent, canvas bungalow, mobile home, Pod, campétoile implies the total acceptance of the terms and conditions of sale by the contracting parties.

In accordance with the law in force, these general terms and conditions are made available to all customers for information purposes prior to the conclusion of any contract for the sale of stays. They can also be obtained by simple written request addressed to the head office of the establishment.

## Article 2: Booking conditions:

### 2-1: Prices and rules:

The price of the stays is indicated in euros, including VAT. The customer's attention is drawn to the fact that the tourist tax is not included in the price.

For camping pitch reservations: we provide you with a bare pitch, which can accommodate up to 6 people, to set up your tent, caravan or motorhome. We do not accept double axle caravans. The campsite offers four types of pitches. All rentals are nominative and cannot be transferred. The rental only becomes effective with our agreement and after receipt of the total amount of the stay and the booking fee.

The pitch price: This is a price per night of occupancy. Pitches are available from 2:00 p.m. on the day of arrival and must be vacated by 12:00 p.m. on the day of departure. Any overrun will result in the billing of an additional day. It includes an installation with a maximum of one awning and one vehicle. This package gives free access to the sanitary facilities, reception services, swimming pool (on opening dates, no swimming shorts, swimsuit compulsory), playgrounds and entertainment (in July and August) Supplements: people (adults or children) or additional items on the pitch are subject to a daily cost. Please note: the allocation of seats is made without distinction in the order in which reservations are registered. The Management reserves the right to change the assignment of the pitch upon the camper's arrival.

For rental reservations: tents, bungalows, mobile homes and Pods. All rentals are nominative and cannot be transferred. The rental only becomes effective with our agreement and after receipt of the total amount of the stay and the booking fees.

### 2-2 Definition of rental seasons:

Refer to the price sheets.

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Rental periods and duration: Rentals are possible for one week or with a minimum of 2 nights outside July-August.

In July-August, accommodation is rented with a minimum of 4 nights or for a week from Saturday to Saturday or Wednesday Wednesday depending on availability.

The rental price includes: rental of accommodation, charges (water, gas, electricity except for electric vehicles), access to reception services, swimming pool (opening dates), playgrounds and entertainment (in July and August).

## **2-3: Payment of the stay:**

Pitches: the balance of the stay must be paid 14 days before arrival at the campsite.

Rentals: the balance of the stay must be paid 30 days before your arrival. In the event of non-payment of the balance, the campsite reserves the right to cancel the reservation.

## **2-4: Modification of stay:**

Possibility of modifying your stay subject to availability. No discount will be made in case of late arrival or early departure.

## **2-5 Delayed arrivals / early departures:**

In the absence of a written message from the camper, specifying that he or she has had to postpone the date of his or her arrival, the site or accommodation becomes available 12:00 hours after the arrival date provided for in the rental agreement, and full payment of the services remains required. No discount will be granted in the event of late arrival or early departure.

## **2-6 : Annulation:**

- More than 120 days before the scheduled date of arrival: the deposit is returned.
- Between 30 days and 120 days before the scheduled date of arrival: the deposit is kept.
- Less than 30 days before the scheduled date of arrival, or in case of no-show on the campsite: the total amount of the stay is payable.

Remember to take out cancellation insurance at the time of your booking.

## **2-7: Withdrawal:**

The legal provisions relating to the right of withdrawal in the event of distance selling provided for by the Consumer Code do not apply to tourist services (Article L.121-20-4 of the Consumer Code).

Thus, for any order for a stay with the campsite, the customer does not have any right of withdrawal.

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## Article 3: Conduct of the stay:

### 3-1 Arrivals and departures:

Pitches are available from 2:00 p.m. on the day of arrival and must be vacated by 12:00 p.m. on the day of departure.

Rentals are available from 4:00 PM on the day of arrival and must be vacated before 10:00 a.m. on the day of departure. Any overrun will result in the billing of an additional day. Any extension of stay must be made at least 24 hours before the scheduled departure date.

### 3-2 Security deposit:

Tenants will be required to provide a security deposit of €200 upon arrival. The latter will be returned in its entirety during the week after your departure by mail after a satisfactory inventory and exit inventory. Otherwise, the following will be deducted from the security deposit:

- The value of missing items.
- A lump sum of €70 for insufficiently cleaned installations.
- The amount of repairs in the event of damage by the occupant.

### Article 3-3: Animals:

Pets are allowed in the rentals within the limit of one pet. They are only accepted under the following conditions:

- The animal must be tied up on the pitch and kept on a leash in the campsite,
- The animal must not climb on beds or benches,

Under no circumstances can you leave him alone in the mobile home in your absence. (Failure to comply with these conditions will put an immediate end to the rental without compensation).

### Article 3-4: Rules of procedure:

All campers are required to comply with the campsite's internal rules under penalty of sanction up to and including termination of the contract.

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## Article 4: Liability:

The campsite declines all responsibility for damage to the equipment of the caravan camper that is its own doing. Third-party liability insurance for your equipment is mandatory (FFCC, ANWB, ADAC,.....).

## Article 5: Applicable law:

These general terms and conditions are subject to French law and any dispute relating to their application falls under the jurisdiction of the Tribunal de Grande Instance or the Commercial Court of Orléans.